

क्योंकि, आपको स्वस्थ देखना चाहते हैं हम...

India's Most Trusted and Quality Certified Pathlab

FRANCHISE GUIDE



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REDDYS PRESENTING

INTRODUCTION TO FRANCHISEE MODULE

STEP TOWARDS A PROSPEROUS PARTNERSHIP

SUPPORT@REDDYSMEDICARE.COM WWW.REDDYSMEDICARE.COM



Why Healthcare?

In India, the medical diagnostic industry accounts for almost 10% of healthcare sectors' revenues.

With the growth in income and health insurance coverage, there is an increasing demand for better healthcare services among the growing population of the country. The sector's growth will be driven by the country's growing middle-class, which can afford quality healthcare. Healthcare diagnostics is growing at the rate of 15-20 per cent per annum. The major driver is the growing population burden and the dual burden of chronic lifestyle disease along with the earlier communicable disease and dependency on diagnostic for all treatments.

Due to this pandemic, the most crises are testing of the virus. It's creating a huge demand for diagnostic centres in our areas. If we can involve ourselves in this business, we can achieve our goals easily.





Why Reddys Medicare?

For several years, Reddys Medicare has been a trusted name in the medical community and among patients. We have the technology to back millions of tests on an annual basis. These tests range from basic examination to complex diagnoses of diseases. The medical services market is extremely competitive and within this surging market, Reddys Medicare is a recognisable name when it comes to developing and implementing lab diagnostic technologies. We have world-class laboratories in Jharkhand and our franchise is available for purchase.



Mission, Vission & Core Value

Our Mission

The patient's needs are our foremost priority, and we aim to offer them high-quality pathology services, meanwhile building a relationship of trust with them. We strive to become one of the leading diagnostic pathology centres in the country.

- To provide the best and most affordable diagnostic services to our patients.
- To make preventive and predictive diagnostic services available to everyone.
- To deliver accurate and precise reports and expand our reach. It is our mission to offer high-quality pathology services with patients' needs as our foremost priority whilst building and maintaining trust with them.

Vission

We strive to become one of the leading pathology centres in the area and the goal to expand our services in some very significant ways puts us at the bleeding edge of diagnostics.



Our Credibility

- 16 years of experience
- 1 25 million + accurate test reports
- 35+ centres in 9 cities
- Online consultation over the call
- Free home service
- Great team of a qualified and experienced team members.
- State-of-the-art Laboratory equipment
- NABL & CAP-accredited labs.



TAMIL NADU

- Nilgris Ooty Road, Charing Cross Ooty, Zip-643001
- Villupuram Trichy Main Road, Near Anand Hospital, Zip-625012

ANDHRA PRADESH

- Rajmundary Near Shree Krisna Clinic, Prakasam Nagar, Rajamundry. Zip-533103
- Chittor Near CMC Vellore, Tiwari Ramapuram Chittor Road, Zip-51002

HYDERABAD

• Auragaaad City Centre, Near Inox Tapadia. Zip-431003

MAHARASHTRA

• Kolapur Near Ove Bakery, Collector Office, Nagala Park, Zip-416003

MADHYA PRADESH

- Indore Near Bombay Square Hospital Zip-452010
- Bhopal Near Rajshree Hospital, MP Nagar, Zone-ii

CHHATISGARH

- Raipur Rishav Complex, Ground Hoor, Malviya Road, Zip-492001
- Durg Near Jindatt Automobiles Rajendra Park, Zip-491001
- Near Jabalpur Hospital, Old Bastar Road. Zip-494001

BIHAR

- Siwan Ear Ram Centre, Pal Nagar, Zip-841226
- Madhubani Shankar Chowk, Ward no-4, Zip-847211
- Saanvi Health Care, Madhopur Bazar, Deoghar-Chakai Road, Madhopur Zip-811303

BANGALORE

563, 464, 465/2 A Sri Vinayaka HBCS, LYT,
 Nagarbhavi, Zip- 560072

JHARKHAND

- Godda Adani Power, Motia, Zip 814133
- Near Sadar Hospital, Deoghar 814112
- Deoghar Near Purandha Pool, Zip 814112
- Near New Bustand, Deoghar 814112
- Opp. Near Care Hospital, Kumharpara, Dumka 814101

- Deoghar Rita Kunj, Shiv Bihar Colony, Tiwari Chowk Zip 814112
- Godda Mahavir Nagar, Hospital Road Near Sadar hospital, Zip 814133
- Near Orchid Hospital, H.B road, Lalpur, Ranchi-834001
- 4th Floor Anand Complex, H.B road, Lalpur, Ranchi-834001

Our Partnership Module

Our FOFO model for Master satellite lab is available only for those, who are:-

- Enthusiastic
- Courageous
- Goal oriented
- From strong financial background
- Experienced in healthcare industry
- Interested in contributing in the growth of healthcare facilities in Region

Business Model



Franchise Owned Franchise Operated

Franchise is the owner of the business

The franchise invests in setting up a standard centre.

The franchise employs the staff.

The franchise is required to be involved in the operations of the centers.

Reddys Medicare provides all technical, marketing and sales support.

Processes created to attain accurate Diagnosis

• Amongst the very few labs to provide real-time visibility of reports from collection of samples till dispatch of reports



- 3 step report approval procedure, validated by:
- Operator
- Supervisor
- Pathologist





- Amongst few labs to automate urine analysis
- Achieved automation in ~ 99% of overall testing
- Amongst few labs to start paperless CBC reporting
- Introduced 'Vitek' for automated routine culture
- Introduced 'MGIT' for fully automated TB culture analysi





Omni-channel presence for patient convenience

- Direct walk-ins
- Bookings available through web portal & call
- Home visits



• Microsoft CRM platform for customer's end-to-end visibility



- One of the earliest adoptees of vacutainers for blood collection ·
- One of the earliest labs to do primary tube sampling



- One of the earliest adoptees of bar-coded samples to eliminate pre-analytical errors ·
- Recently implemented pre-printed bar-coded samples to improve turnaround time



• One of earliest adoptees and among limited labs in India having refrigerated centrifuges

Our Satelite Lab

Our mother laboratory consists all the departments:

Pathology-

- Hematology
- Biochemistry
- Clinical pathology
- Serology
- Immunology
- Microbiology
- Molecular Microbiology
- Cytology

Radiology-

- Sonography
- Mammography
- Cardiac scan
- Endoscopy
- AUDIOMETRY
- PFT







AutoDELFIA
(Dual, Triple & Quadruple Markers)



ARCHITECT ci8200 - Abbott (Fully Automated Biochemistry & Immunoassay Analyser)



Phadia 250 - Thermo Fisher (Allergy)



Sebia Minicap Flex piercing (For Protein Electrophoresis & Immunotyping)



EVOLIS Twin Plus - Bio-Rad (Automated ELISA)



BD SurePath -Liquid Based Cytology (Cervical Cancer Detection)



Cryostat Microtome -Medimeas (Histopathology)



Linear Multi Slide Autostainer - Medimeas (Histopathology)



DxFLEX - Beckman Coulter (Flowcytometry)



CellaVision DM1200 (Automated Hematology System)



Ortho AutoVue - J & J (Automation in Blood Grouping, DCT & ICT)



ACL Elite Pro - Coagulation



Bactec MGIT - BD (Gold Standard for TB Diagnosis)



Bact/Alert 3D -BioMérieux (Blood Culture)



VItek - 2 - Bacterial identification & antibiotic sensitivity - BioMérieux



COBAS 8000 - Roche (Fully Automated Integrated Biochemistry & Immunoassay Analyzer)



Affinity - Philips (Sonography)



Mammomat 3000 - Siemens (Mammography)



Variant II Turbo - Bio-Rad HPLC (Gold Standard for HbA1C & Hb Electrophoresis)



QuantStudio 5 (RT-PCR Analyser)



Lunar Prodigy - GE (BMD)



CFX 96 - Bio-Rad (RT-PCR Analyser)



ECG machines
- Philips & GE



UF 5000 - Sysmex (Urine Automated Analyzer)



COBAS TaqMan

Analyzer - Roche

Molecular Diagnostics (Gold Standard for HIV, HBV & HCV Viral Load Testing)



Vitros 5600



Vitross 4600



Beckman coulter Au480



Beckman coulter Au760



Beckman coulter DXI 600



Beckman coulter DXi 800



BIORAID D10



TOSHO AIA360



LOGISTICAL SYSTEM:

- Close-Kint Logistical System
- 100+ dedicated logistics team enabled with the latest technology.
- 1,500+ visits per day
- The capability of collecting samples across India.
- Own logistic network.
- Online tracking of shipments
- Temperature controlled/ cold chain storage logistics maintaining sample integrity.
- Efficient turnaround time.



25M+ tests were conducted with utmost professionalism.



4M patients served with complete care.



44 centres across India.



3,500+ test are offered in pathology including All departments.

Talent + Technology = Precise Diagnosis



PATHOLOGIST



RADIOLOGITS

















Best testing platforms from:































Our Corporate Business Clients:





























Brand-Building & Lead Generation



Newspaper Insert

Local Supplements and newspaper inserts



Outdoor Media

Hording and Banners



Brand Activation

Camps at residential societies and corporate offices.



PR

Event based Activity



Direct

SMS Campaigns, Email marketing



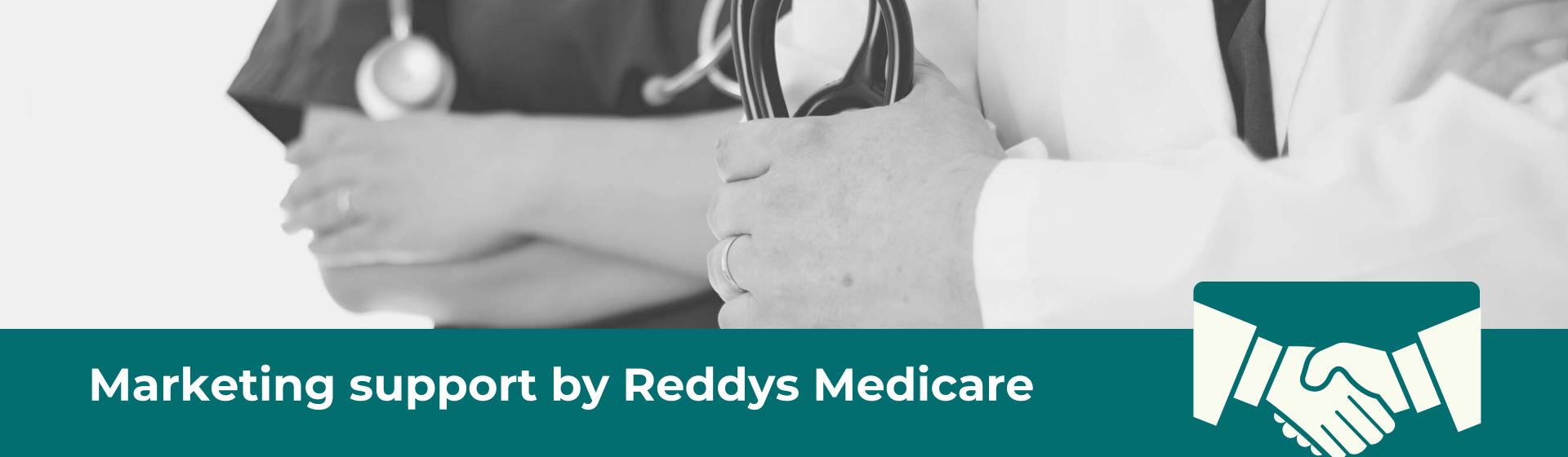
Lead generation

Google, Social Media, Website & Application.



Others

Sponsoring B2B or B2C events, advertising on apps and cross promotional tie ups with various media houses.



- Opening shortly banners.
- LBL (leave behind literature) for doctors, patient educative material (leaflets & broachers)
- Newspaper inserts (50,000 qty.)
- Or branded gift vouchers for doctors and other healthcare professionals.]

- Marketing material (banners, standees, leaflets etc.) for society camps.
- Promotional support for society camps.
- Introductory gift hampers for doctors at the time of launch to aid relationship building.
- Visiting cards (creative only)
- Creative for all brand and marketing campaigns.

NOTE: We are very much focused on traditional sources of laboratory business as well as we are concerned about our corporate activities and clients for a great business.

Operational Responsibilities



FRANCHISEE

- Rent of premise
- Staff salary
- Admin expenses like, electricity, water and internet.
- Lead generation- B2C (business to customer and B2D (business to Doctors)
- Maintenance of the centre.
- Over all maintenance as per reddys medicare standard format.



REDDYS MEDICARE

- Call centre & customer support.
- Technical Support- Medical and IT.
- Hiring and Training of Staff.
- Doctors supports.
- Document supports.
- Supply of clinical material for phlebotomy.
- Stationery like report paper, SRS, RCS, TRF, reference pads etc.
- Logistic movement of samples
- Sales Support- Doctor visit with franchisee & technical discussion.
- Doctor connect programs like QCM/CME etc.
- Government compliance
- Contracting of biomedical waste clearing agency.









E-Mail

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Contact for enquires & operations.

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Director, Ranchi Zone

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Thank You

Thanks & Regards,
Team Reddys Medicare